



ACADEMIC FAQs

How will programs at North West College be delivered in the fall?

The College intends to deliver all programs in 2020-21 in a blended fashion. Blended means a combination of online learning, face-to-face and alternative distance instruction – the amount of face-to-face will be dependent upon the program type and the public health orders we are required to comply with.

I have specific questions about my program/classes. Who can I contact for more information?

Each program is unique. For information on your program's status please contact your instructor or program coordinator. If you do not have contact information please call our mainline at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.

This is a stressful time. How can I get assistance?

Our Students Services teams are here to help you. You can also access our counselling services for personal counselling matters, learning services for academic support, and Student Emergency Fund resources and more. Please contact Student Services through their Facebook groups or by calling the mainline and asking for Student Services at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.

If you are in crisis and need urgent mental health support, Crisis Services Canada is available by phone at 1.833.456.4566 and text 45645 or dial 911 for immediate support.

Are invigilation services still available?

Exam invigilation is available. The College may have a limited number of sittings available to ensure the health and safety of students and staff. Please call the Battlefords Campus mainline at (306) 937-5100 or the Meadow Lake Campus mainline at (306)234-5100 for full details, and to book an appointment.

I am interested in applying to a program in the fall. Can I meet with someone to discuss this further?

Prospective students can contact our recruitment advisors or career counsellors at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.

CAMPUS FAQs

Are the campuses still open?

NWC campuses and computer labs will continue to be closed to the public. Please call the Battlefords Campus mainline at (306) 937-5100 or the Meadow Lake Campus mainline at (306)234-5100 for full details, and to book an appointment if you need access to any of our campus locations.

Have North West College events been cancelled?

NWC has cancelled or postponed all non-essential gatherings and events until further notice.

What counselling services are available?

You can access our counselling services for personal counselling matters and learning services for academic support by phone or through online conference. Please contact Student Services through their Facebook groups or by calling the mainline and asking for Student Services at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.

RESIDENCE FAQs

Is the Meadow Lake Student Residence still open?

Residence units will be open to students. For inquiries about available units, please contact the ML Campus at 306-234-5100.

How do I pay rent?

Students that need to pay rent will have to schedule an appointment by calling or texting 306-240-4049.

What if I have a maintenance request?

If you have any maintenance emergencies or requests please call or text 306-240-4049 and we will ensure they are addressed in a timely fashion.

What should I do in an emergency?

As always, in an emergency please call 911 and await instructions.

GRADUATION FAQs

Which graduation ceremonies are being postponed?

North West College has made the difficult decision to postpone graduation ceremonies that were scheduled for May 2020. Please visit the Graduation page on our website for the most current information.

When will the ceremonies be rescheduled?

We are constantly monitoring the COVID-19 situation. North West College has tentatively rescheduled graduation for the 2019-20 academic year for the first week of June 2021. Please visit the Graduation page on our website for the most current information as these plans are subject to change.

When will I receive my degree, diploma or certificate?

All successful graduates will receive their relevant documentation from their accrediting institution at a later date. NWC Adult 10 graduates can request their transcript after June 30th by calling the registrar at (306) 937-5105. NWC Adult 12 graduates can request their transcripts from Saskatchewan Education. <https://www.saskatchewan.ca/residents/education-and-learning/credits-degrees-and-transcripts/requesting-transcripts-for-high-school> The College will mail certificates to graduates of Adult 10 and Adult 12 programs.

I missed the scheduled date to pick up my grad hoodie, is there a way I can arrange to pick it up?

Yes, please call the mainline and ask for Student Services at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100 they will make the necessary arrangements.

COVID-19 FAQs

If I'm feeling anxious or scared about COVID-19, is there anyone at North West College I can talk to?

You can access our counselling services for personal counselling matters and learning services for academic support by phone or through online conference. Please contact Student Services through their Facebook groups or by calling the mainline as asking for Student Services at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.

What is social distancing?

Social distancing means keeping a physical distance between ourselves and each other to help slow the spread of COVID-19. You can read more about how to practice social distancing on the [Government of Canada's website](#).

Is North West College closed?

NWC's doors are locked to the general public, but the College staff are hard at work behind the scenes. If you have questions, you can contact your instructor via email, or feel free to call the main College numbers:

Battlefords Campus – (306) 937-5100

Meadow Lake Campus – (306) 234-5100

What are the symptoms of COVID-19?

Symptoms may take up to 14 days to appear after exposure to COVID-19. This is the longest known incubation period for this disease. Please see www.saskatchewan.ca for the latest information regarding symptoms.

I think I have COVID-19, what do I do?

- separate yourself from others as soon as you have symptoms
- if you are outside the home when a symptom develops, go home immediately and avoid taking public transit
- stay home and follow the advice of your Public Health Authority, who may recommend isolation (dial 811)
- call ahead to a health care provider if you are ill and seeking medical attention

How can I help slow the spread of COVID-19?

- practice social distancing
- wash your hands often for at least 20 seconds and avoid touching your face
- cough or sneeze into the bend of your arm
- avoid touching surfaces people touch often

What is the difference between self-monitoring, self-isolation and isolation?

[The Government of Canada](#) has comprehensive information to help you better understand the differences between self-monitoring, self-isolation and isolation for COVID-19.

Who can I contact if I have questions about a program I'm interested in?

Prospective students can contact our recruitment advisors or career counsellors at (Battlefords Campus) 306-937-5100 or, (Meadow Lake Campus) 306-234-5100.